



136 North Monroe Street, Waterloo, Wisconsin 53594-1198
Phone (920) 478-3025
Fax (920) 478-2021

LEAD WATER SERVICE REMOVAL AUGUST 25, 2016 INFORMATION UPDATE

The Waterloo Water & Light Utility staff is currently creating an inventory of all private lead water services in the City of Waterloo. We thank you for your cooperation in this effort.

Q: WHY NOW?

A: The City of Waterloo applied for, and was awarded, state and federal dollars to partially fund the replacement of *private lead water services*. In order to implement a replacement program, we need to know how many private lead water services exist and where they are located. Because state and federal dollars are available now to assist in the process, removing the lead water services now is a cost effective way to meet our goal of providing you with good quality, safe and a dependable supply of drinking water. All drinking water, including bottled water, may be reasonably expected to contain at least small amounts of constituents.

Q: IS THE WATER BAD?

A: Water quality levels as measured by recurring water sampling done by Waterloo Water & Light staff indicates there are some houses above the 90th percentile of all the compliance samples collected. To minimize the potential for lead in the water polyphosphate is added to the water system to coat the mains and services to prevent leaching of lead and copper. By removing all lead water services, polyphosphate will not be needed. The Utility publishes an annual water quality report which is available at:

http://www.waterlooutilities.com/media/Water_Quality_Rpt_2015.pdf

A printed report is available at the Karl Junginger Memorial Library or the Waterloo Water & Light office.

Q: I THOUGHT WATER SERVICE WAS UPDATED EVERY TIME THE ROAD IS RECONSTRUCTED?

A: Yes, a very high percentage of the *public portion* of the water system is lead free. But over the decades few property owners have changed out the *private lead pipes* which run from the curb stop (the value outside the building) to the water meter located inside the building. Additionally, households may have lead solder joints as part of its interior plumbing. This grant/loan program is restricted to the *private portions* of the water system.

Q: WHAT WILL THIS COST? HOW WILL THIS ALL WORK?

- Costs will vary site to site. Any estimate printed here would only be a guess.
- Program details remain to be finalized. A contractor you select is to be paid using awarded dollars, not local tax levy dollars. A portion of the awarded dollars are to be repaid by the property owner to the City to allow us to reuse the dollars for future private lead water replacements.
 - You enter into an agreement with the City to abide by the program rules.
 - The City certifies as many pre-qualified contractors as possible.
 - You enter into a written contract with a contractor of your choice, selecting from the pre-qualified list.
 - The contractor completes the work per the terms of the contract.
 - The City pays the contractor in full.
 - You pay-off a zero interest loan to the City for your portion of the cost of the work (percentage not yet determined) so awarded dollars can be recycled to allow for others in Waterloo to similarly replace their private lead water service.

Q: WHY DO I NEED TO BE INVOLVED IN A LOAN FOR THIS?

You can pay your portion off upon completion of the contractor's work if you choose, we just want to make it easier if property owners want to pay over time. Most importantly, we make a one-time state and federal grant go much further by recycling the dollars to as many Waterloo property owners as possible.

Our goal is to make sure your water is good quality.
Information is not finalized. If you have a private lead water service more information to follow.